

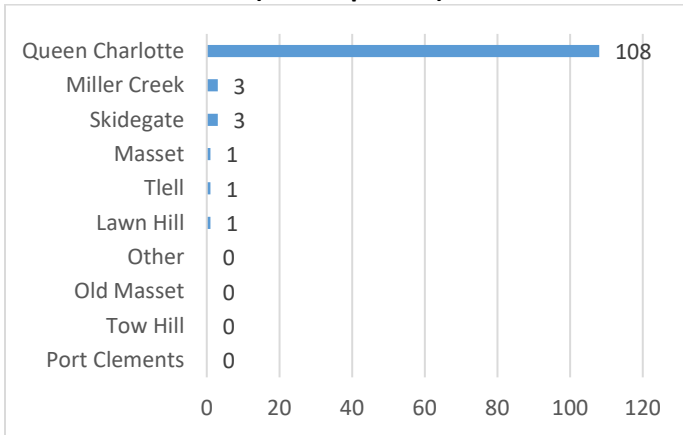


2018 Resident Satisfaction Survey Results

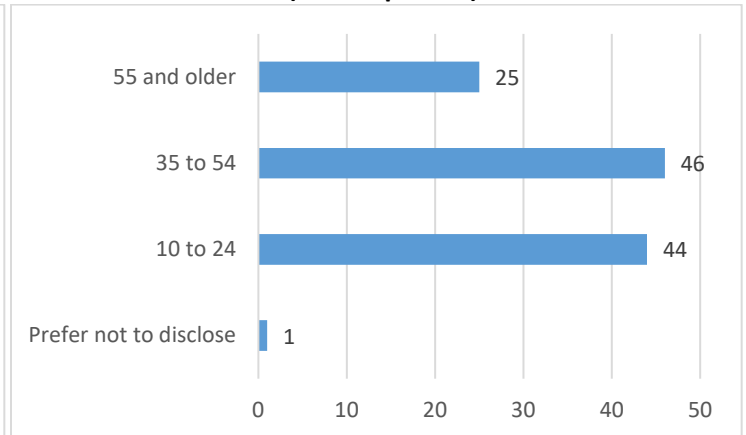
Survey was conducted from May 14 to June 30, 2018

119 individual responses were received

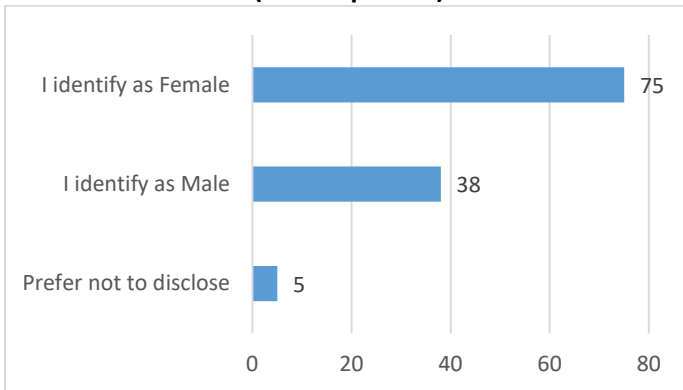
Question 1: What community do you live in?
(117 responses)



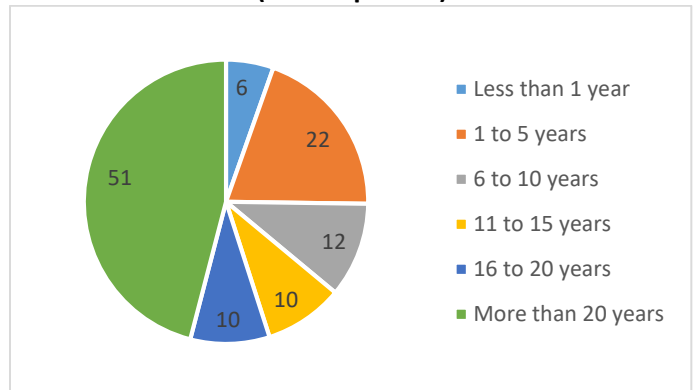
Question 2: What is your age range?
(116 responses)



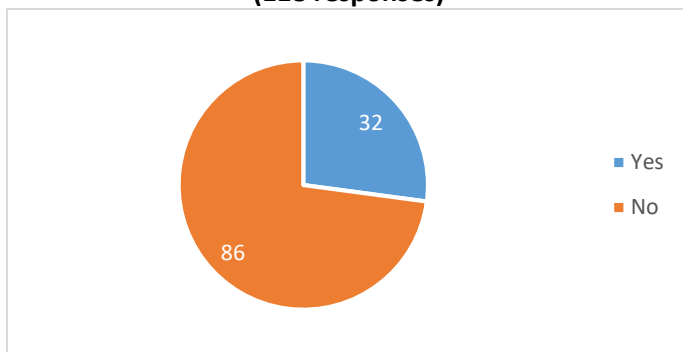
Question 3: What is your gender?
(118 responses)



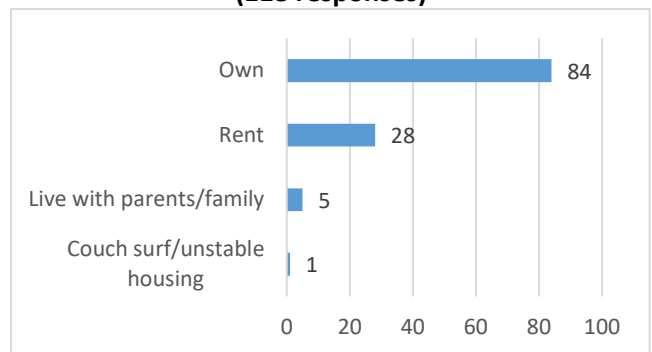
Question 4: How long have you lived in the Village?
(111 responses)



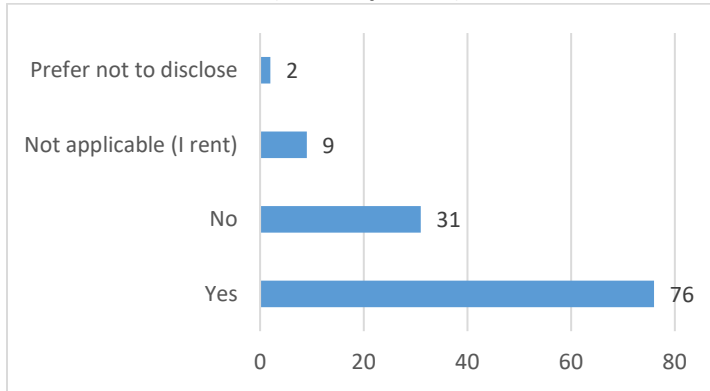
Question 5: Does your household have children?
(118 responses)



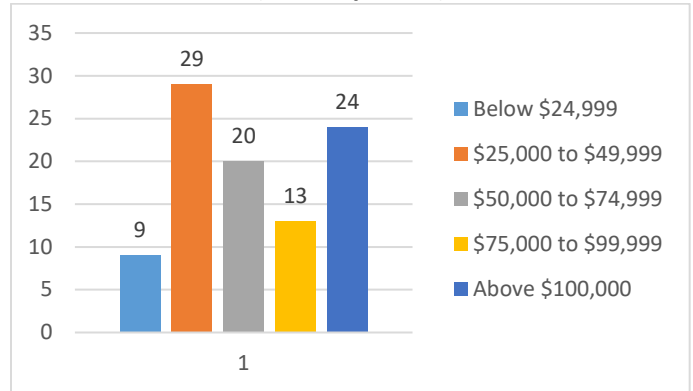
Question 6: Do you own or rent your accommodations?
(118 responses)



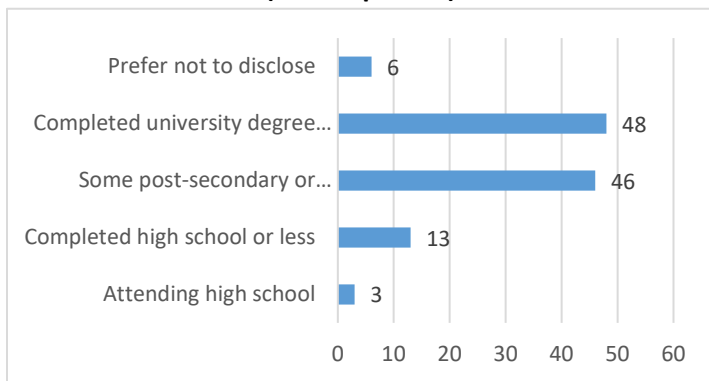
Question 7: Are you responsible for paying property taxes for your household? (118 responses)



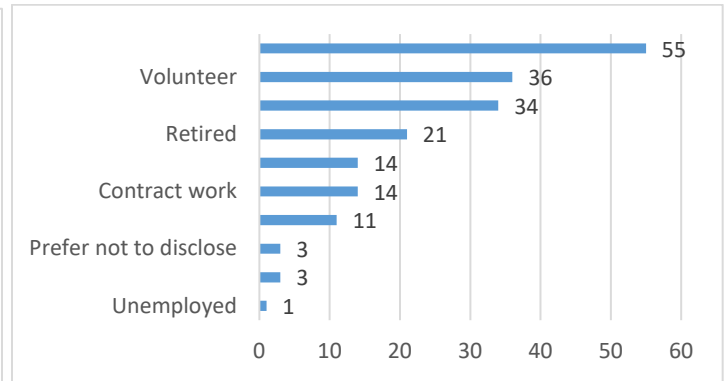
Question 8: What is your approximate household average income? (118 responses)



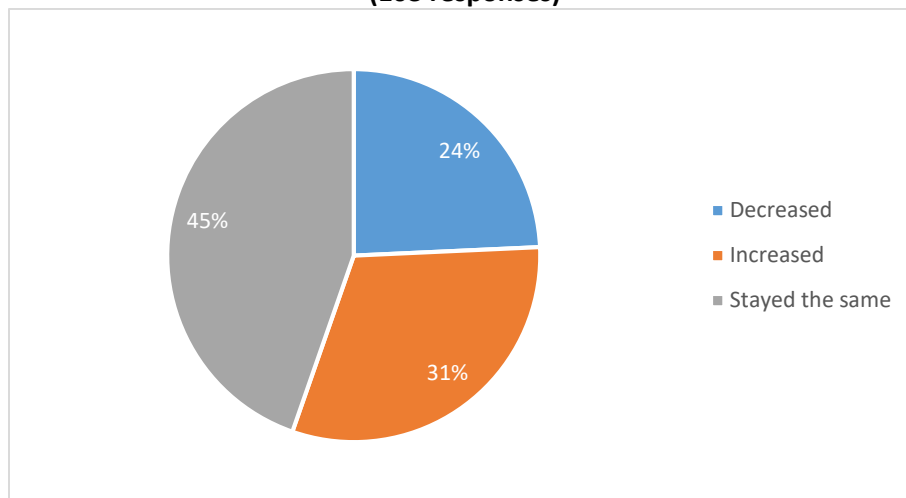
Question 9: What is the highest level of education you have completed? (116 responses)



Question 10: What do you do in the community? (115 responses)



Question 11: In the past three years the quality of life in Queen Charlotte has... (103 responses)



**Question 12: What do you believe are the reasons for the changes to your quality of life?
(58 responses)**

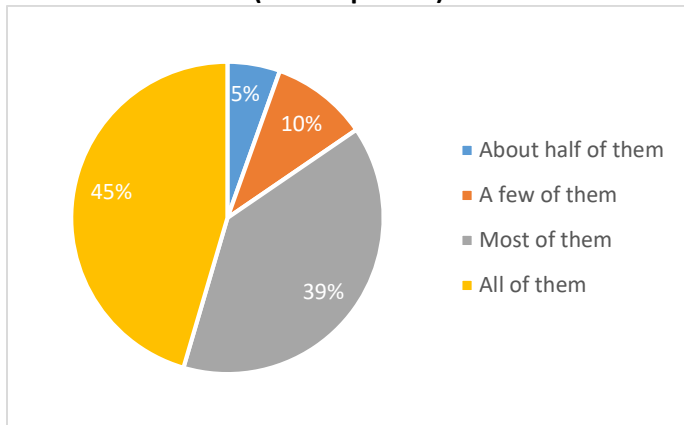
Theme	Quality of Life Decreased
Regulation	<ul style="list-style-type: none"> • Lack of action to create and enforce bylaws • Over regulation by Council • Too many regulations and bylaws • Bylaws that don't reflect realities of our community (i.e. no satellite dishes on the front of houses or on front lawn)
Services	<ul style="list-style-type: none"> • Lack of good restaurants • Credit Union service deterioration • Specialty medical services • Loss of diversity in purchasing items • Stores and restaurants closing/reducing hours due to not enough workers • No improvement in water/sewer/recycling services
Infrastructure	<ul style="list-style-type: none"> • Haydn Turner needs more campsites • Harbour upgrades • Boat launch taking too long and not addressing needs in a timely manner
Cost of Living	<ul style="list-style-type: none"> • Increasing/high taxes, high costs of food, and fuel • Due to family illness we are now just getting by
Governance	<ul style="list-style-type: none"> • Over spending by Village Council • Poor governance • Mayor and Council
Pollution	<ul style="list-style-type: none"> • Locals parking junk all over • Tiny, grain sized plastic washing up at high tide line
Jobs and Economy	<ul style="list-style-type: none"> • Job loss, less full time, regular, good paying employment opportunities
Residential Homes	<ul style="list-style-type: none"> • Housing shortage
School District	<ul style="list-style-type: none"> • Cancellation of French immersion
Population	<ul style="list-style-type: none"> • Too many people moving
Animals	<ul style="list-style-type: none"> • Dogs barking, unpicked up waste, loose dogs, need a bylaw please
Views	<ul style="list-style-type: none"> • Steady encroachment onto public waterfront views

Theme	Quality of Life Stayed the Same
Amenities	<ul style="list-style-type: none"> • Improved medical • Income support
Regulation	<ul style="list-style-type: none"> • My quality of life is good in this town, don't change it with many rules
Infrastructure	<ul style="list-style-type: none"> • We need more infrastructure like hotels, camping spots and tourism attractions, etc. • Weed whack all ditches make students work
Residential Homes	<ul style="list-style-type: none"> • Gentrification: more people with money coming on island and building on the Oceanside and elsewhere the town is much busier.
Tourism	<ul style="list-style-type: none"> • Starting to get frustrated with tourists, now the camping spots and restaurants are full in town

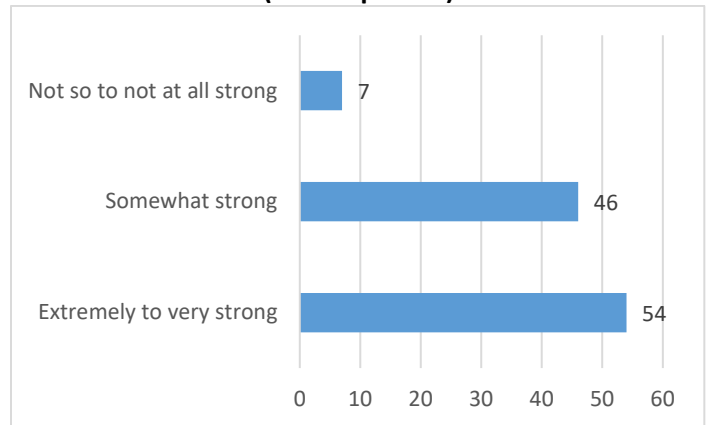
Village of Queen Charlotte – 2018 Resident Satisfaction Survey Results

Theme	Quality of Life Increased
Amenities	<ul style="list-style-type: none"> • New hospital, ability to rent Youth Centre, Sun Studio, HG Revive and Tai Chi • Music at Spirit Square and Art Shows • Trail development, community gardens, walking paths • Dock area improvements and clean up, town looks better • Breakwater with floating dock • Haydn Turner Campground • Planned new Fire Hall • Improved businesses • Property value increases • Community park and Youth Centre, community events
Services	<ul style="list-style-type: none"> • Entrepreneurial spirit encouraged by village policies and staff resulting in new businesses and sense of vigor in the community • We have always had excellent doctors, teachers and health care
Infrastructure	<ul style="list-style-type: none"> • Would really like to see a better venue for the Farmers Market • Well maintained by Village staff
Residential Homes	<ul style="list-style-type: none"> • We purchased a home
Air Quality, Climate, and Crime	<ul style="list-style-type: none"> • Rural location (being from GVR) air quality, weather, and low crime

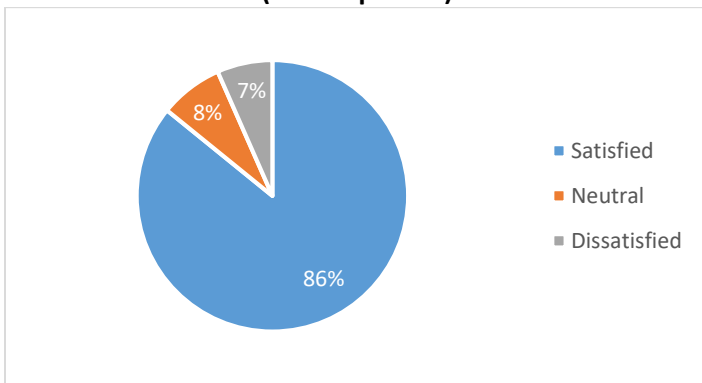
Question 13: How many of your neighbors do you know?
(110 responses)



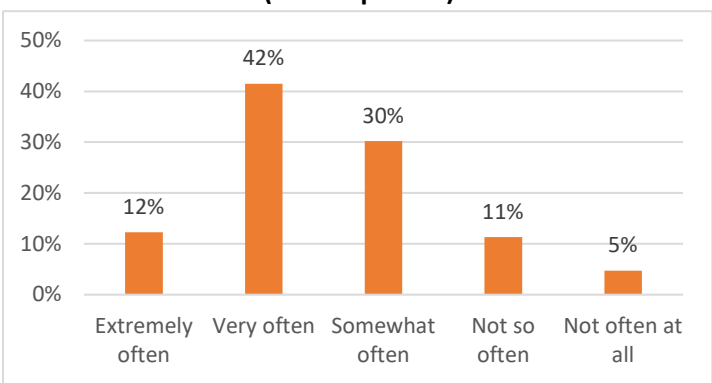
Question 14: How strong is the sense of community?
(107 responses)



Question 15: Overall, how satisfied are you with your experience living in this community?
(106 responses)



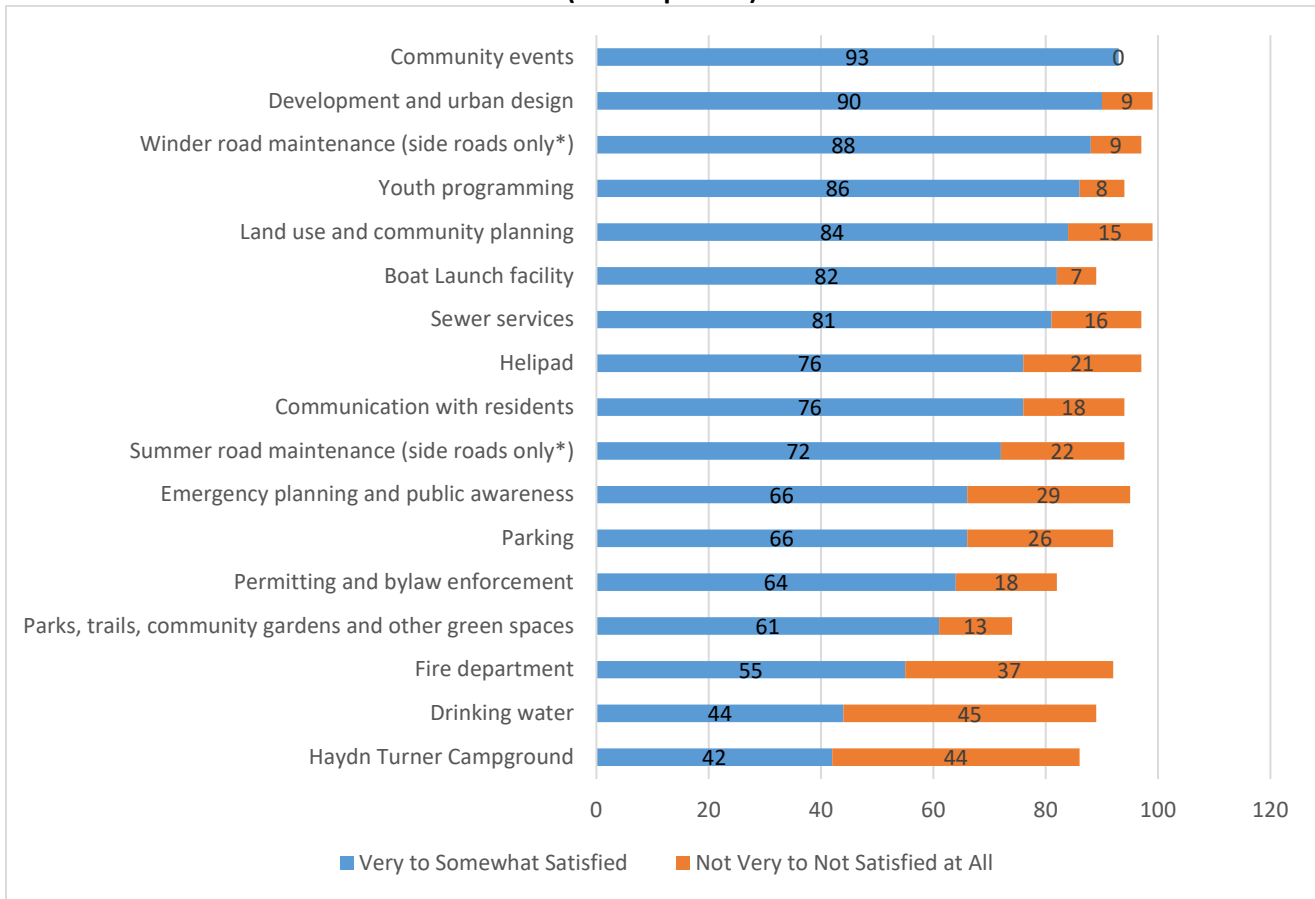
Question 16: How often do you participate in activities in the community?
(106 responses)



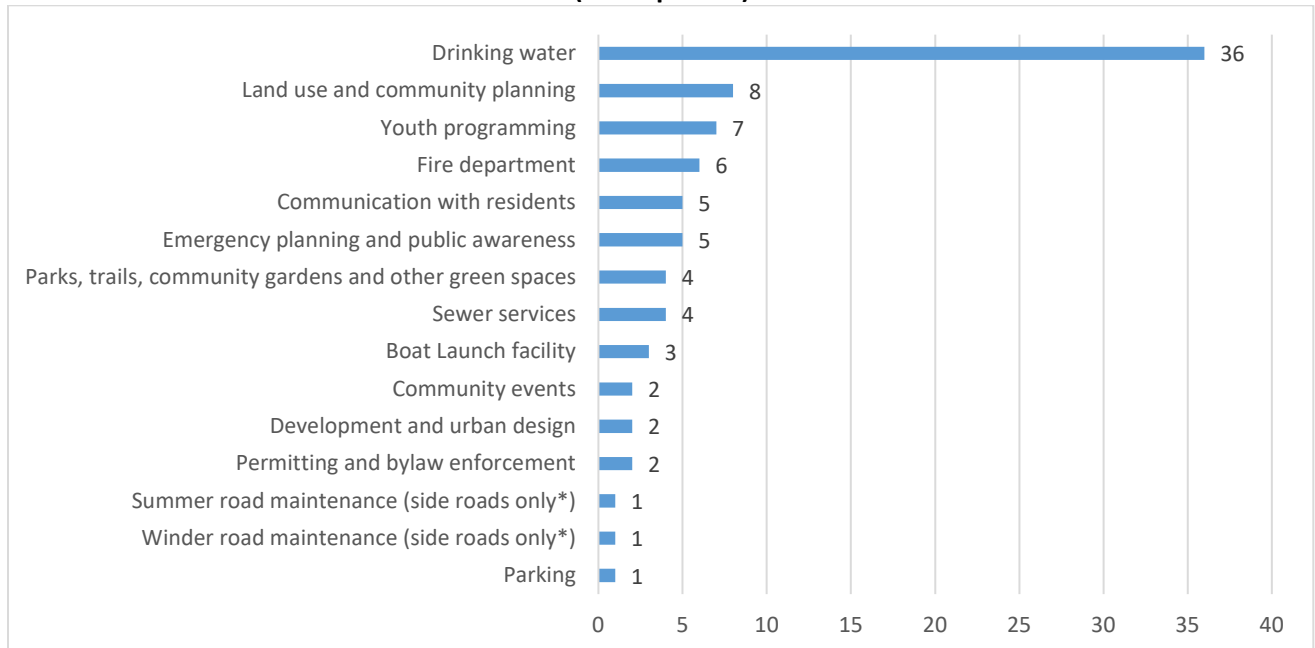
**Question 17: What types of activities would you participate in if they were available?
(57 responses)**

Theme	Comments
Arts	<ul style="list-style-type: none"> • Cultural events, art, film, etc. • Would attend creative art activities- pottery, painting crafts - I tend to go to family focused activities • Show hall, music events, including live music, concerts, drama, live music in the Square • Volunteering/Theatre/Art shows/Art walks, lecture series on flora and fauna, author readings
Community Activities	<ul style="list-style-type: none"> • More community events and celebrations QC/Skidegate • More events at Spirit Square in the summer • Outdoor movie nights/drive in movie nights • Movies and dances, knitting, loonie toonies, on and on... • Gathering around food and physical activity
Council	<ul style="list-style-type: none"> • In-camera of Village business
Economy/ Sustainability	<ul style="list-style-type: none"> • Activities geared toward creating fiscal sustainability and practical sovereignty for Haida Gwaii
Environment	<ul style="list-style-type: none"> • Community clean ups • Litter picking by the side of the road/shoreline an otherwise
Family Based	<ul style="list-style-type: none"> • More family activities and children's events • Classes and more children's groups/classes • Kids cooking classes/kids and parents (elders) cooking together
Festivals	<ul style="list-style-type: none"> • More activities like Hospital Day
Food Based	<ul style="list-style-type: none"> • Community Garden that grows food, i.e. fruit trees, potatoes, blueberries • Food gathering, volunteering, market days
Fundraisers	<ul style="list-style-type: none"> • Fundraisers
Gym	<ul style="list-style-type: none"> • There are pieces of infrastructure I would love to see, like a climbing gym, a gym that's open during work hours (rather than the high school, which is a great facility but closed 8-5 on weekdays). It would be nice if the community center or high school gym were available at convenient hours or at all.
Medical	<ul style="list-style-type: none"> • Physiotherapy if there was more of it
Seniors	<ul style="list-style-type: none"> • Youthish senior programs, seniors walking program • Lions Club Events, Seniors Dinners
Sports	<ul style="list-style-type: none"> • Covered courts for tennis/pickleball, rollerbladeing • Tennis and volleyball outdoor courts • Skating/roller skating, bowling, trampolining, Skydiving, Roller Coaster, Ziplines • Community bikes/paddle boarding • Community adult soccer league • Outdoor soccer on Wednesdays not Tuesdays. Archery • More organized sports, and just new things • Aerobics, step classes, gym work outs, dancercise, volleyball, badminton
Tours	<ul style="list-style-type: none"> • Wildlife or natural surroundings information tours, garden tours
Trails	<ul style="list-style-type: none"> • Hiking trails close to town, support linking trails, walking club, dog safe walking track • Bike trails for road bikes
Transportation	<ul style="list-style-type: none"> • Public Transportation
Water Based	<ul style="list-style-type: none"> • Sauna, steam room, infinity pool, discount expeditions to Gwaii Haanas • Swimming pool/water park or swimming beach in town • Sailing or paddling clubs/races

**Question 18: How satisfied are you with the programs and services provided by the Village?
(101 responses)**



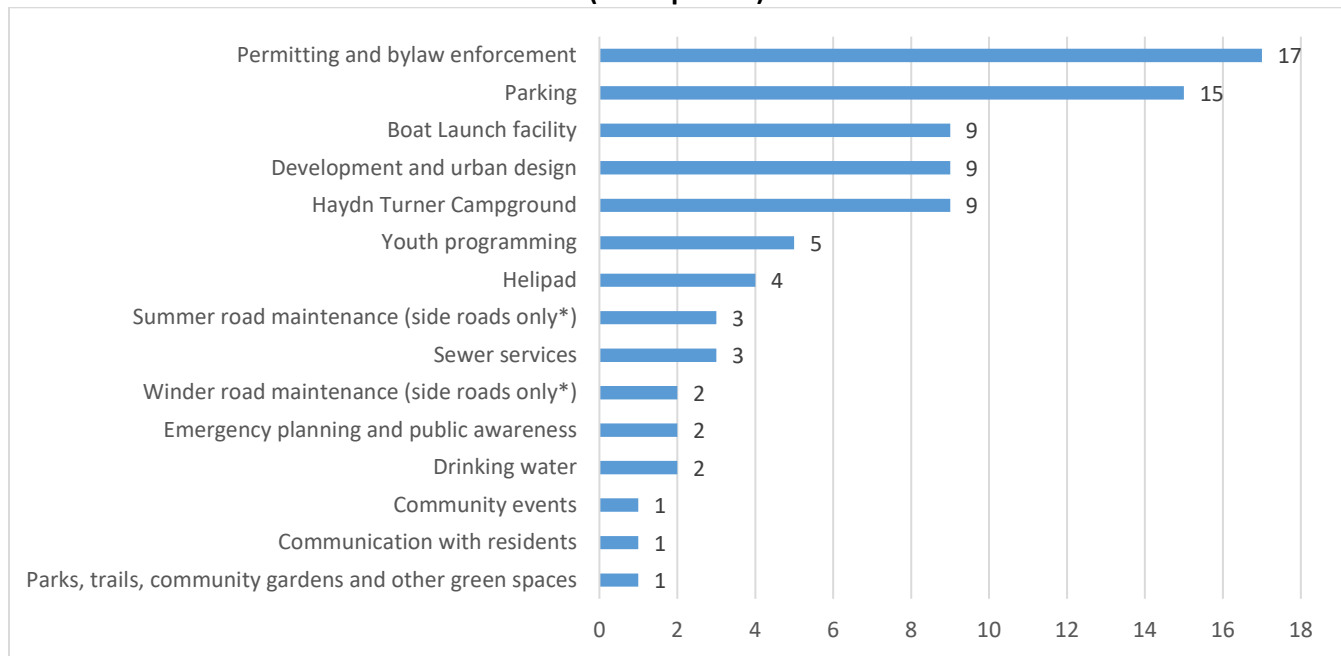
**Question 19: Of the services provided, which are the most important to you?
(87 responses)**



Village of Queen Charlotte – 2018 Resident Satisfaction Survey Results

Theme	Comments on Most Important Services
Communication	<ul style="list-style-type: none"> • Communication with the community and residents
Community Events	<ul style="list-style-type: none"> • Would like more summer programs, not just a week • Would like cheaper events for kids and families
Community Planning	<ul style="list-style-type: none"> • Consultation on land use and development especially as it affects housing and growing for tourism. • Land use and community planning • Communication, Planning & Development Could be more inclusive. People /residents are not always up to speed and too critical of planning, need to get folks onside. • Community consultation is critical to keeping residents involved in planning the future of our community
Emergency Planning	<ul style="list-style-type: none"> • Fire Department, emergency planning • Emergency planning and public awareness
Facilities	<ul style="list-style-type: none"> • Boat Launch and helipad
Housing	<ul style="list-style-type: none"> • Would like more housing
Medical	<ul style="list-style-type: none"> • I just injured myself and need physio but it's not a broken bone it is a 2.5 year wait • New hospital!! • Medical/Dental/ Bus services from Queen Charlotte to Skidegate • Home support
Recycling	<ul style="list-style-type: none"> • Lack of recycling services
Roads	<ul style="list-style-type: none"> • Gravel roads they are much better in Sandspit • Winder road maintenance • Road maintenance
Water/Sewer	<ul style="list-style-type: none"> • Sewage not being pumped into the ocean • We need water and sewer dealt with. This survey is not doing anything for us.
Youth	<ul style="list-style-type: none"> • Youth programming

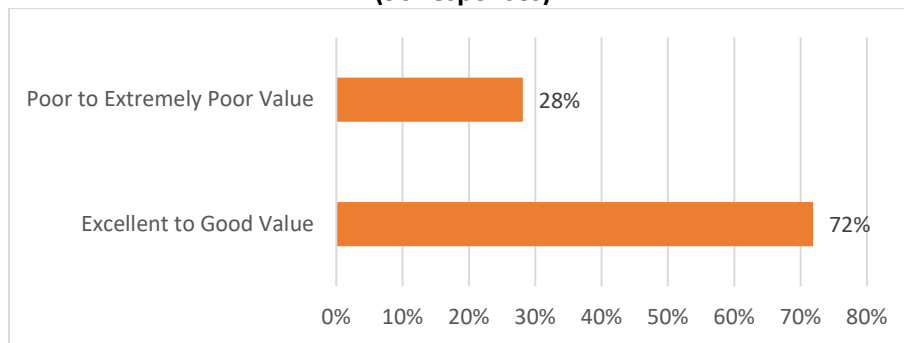
Question 20: Of the services provided, which is the least important to you? (83 responses)



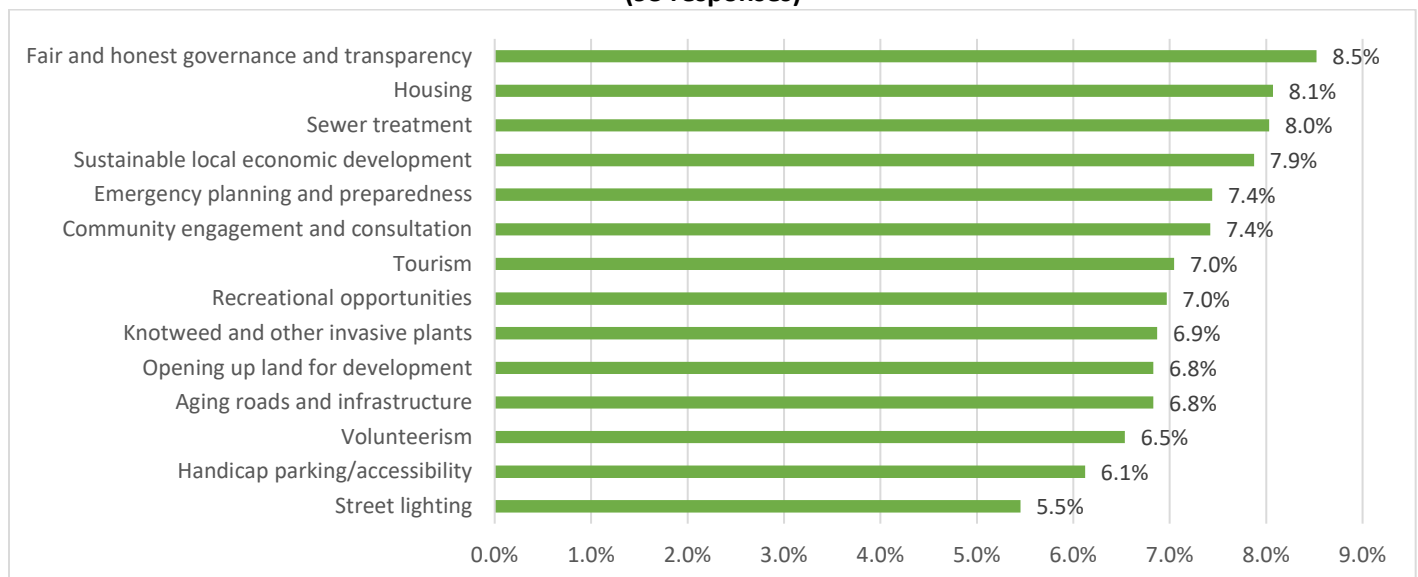
Village of Queen Charlotte – 2018 Resident Satisfaction Survey Results

Theme	Comments on Least Important Services
Bylaws	<ul style="list-style-type: none"> • Too many rules being put in • Building Permits, permitting and law enforcement • Too many bylaws, people complain to you and do not work out problems with neighbors
Community Planning	<ul style="list-style-type: none"> • Don't know enough about development/urban design • We need a joint plan with Skidegate Band Council
Garbage	<ul style="list-style-type: none"> • Weekly garbage collection
Street Lights	<ul style="list-style-type: none"> • Street Lights
Surveys	<ul style="list-style-type: none"> • This survey
Water	<ul style="list-style-type: none"> • We are on a well
Youth Programs	<ul style="list-style-type: none"> • Youth Programs
Beautification	<ul style="list-style-type: none"> • Beautification • Hanging baskets at the Village office

Question 21: Based on your tax dollars, how would you rate the overall value of the programs and services provided by the Village?
(96 responses)



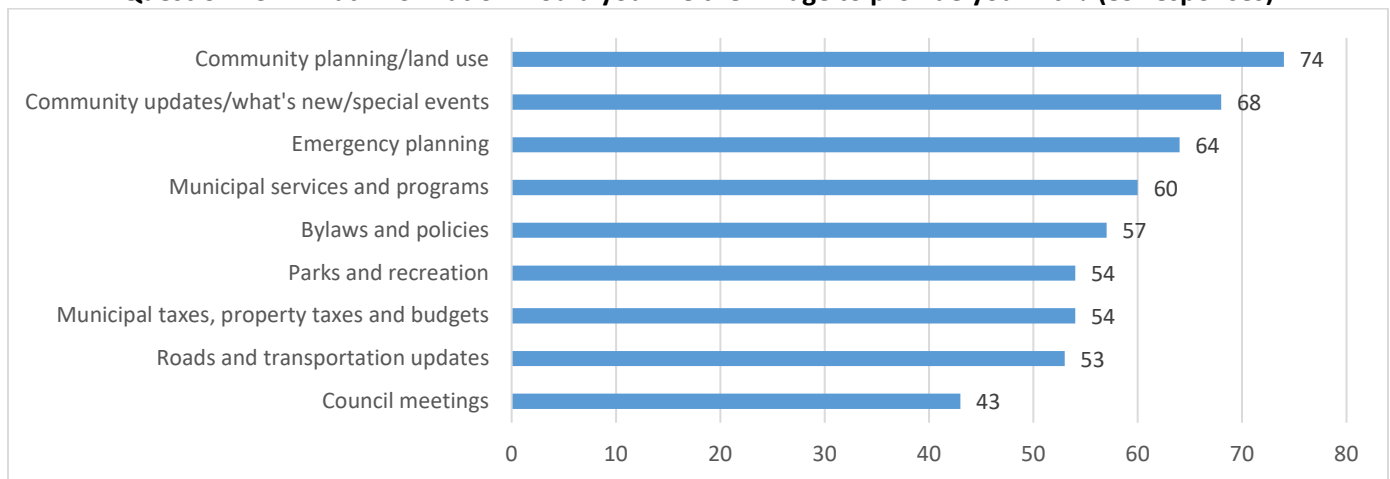
Question 22: In your view, what are the most important topics facing our community?
(93 responses)



Village of Queen Charlotte – 2018 Resident Satisfaction Survey Results

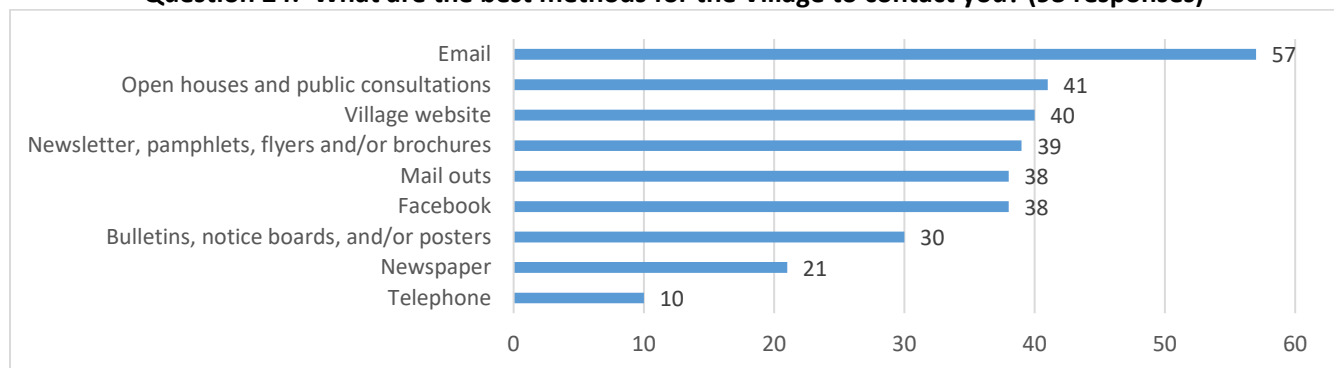
Theme	Comments on the Most Important Topics Facing our Community
Housing	<ul style="list-style-type: none"> Helping the community manage affordable housing.
Invasive Species	<ul style="list-style-type: none"> Knotweed NO Roundup!
Governance	<ul style="list-style-type: none"> Fair & Honest or we could stay with the PROV Liberal Party
Environment	<ul style="list-style-type: none"> Green energy, clean air, clean water, ban single use plastics
Camping Facilities	<ul style="list-style-type: none"> Making more camping available for tourists Public washrooms/campsite showers
Street Lights	<ul style="list-style-type: none"> Please, no more street lights. We live in such a beautiful part of the world, and our nights are just 'meh' sitting on our balcony looking at the stars, because of the super bright street lights right outside.
Beach Access	<ul style="list-style-type: none"> Access to beach by info center, lots of people, tourists, and kayakers use it now!

Question 23: What information would you like the Village to provide you with? (89 responses)



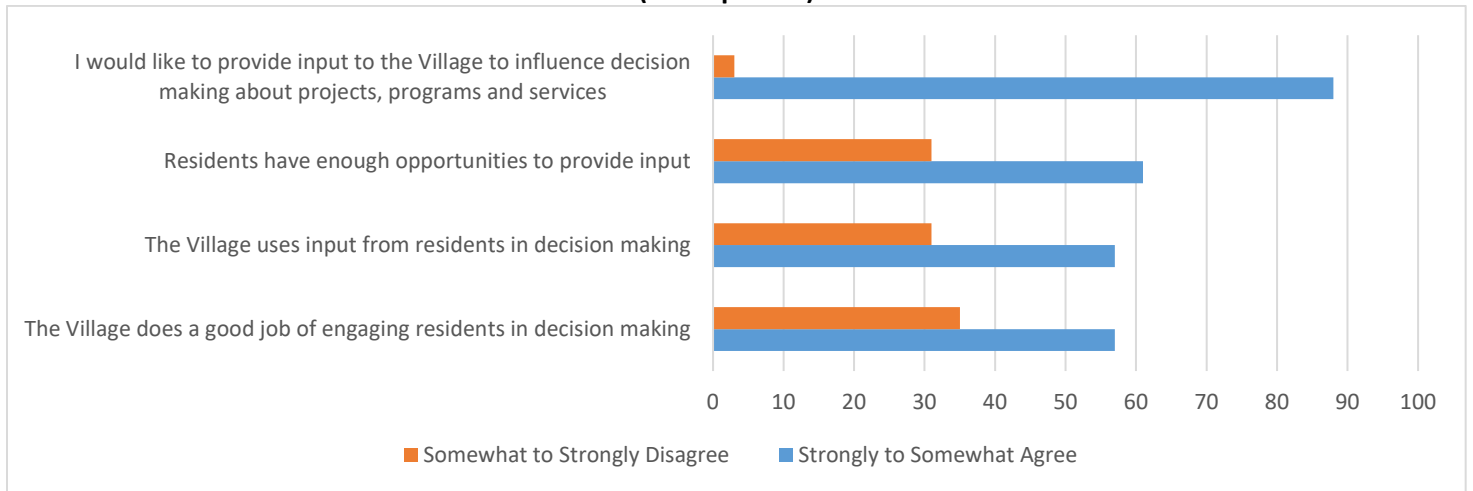
Theme	Comments
Water and Sewer	<ul style="list-style-type: none"> Water and sewer next steps
Bylaws	<ul style="list-style-type: none"> Not looking to live in a city with all those rules. Live here for a reason and it is not for bylaws and policies.

Question 24: What are the best methods for the Village to contact you? (93 responses)

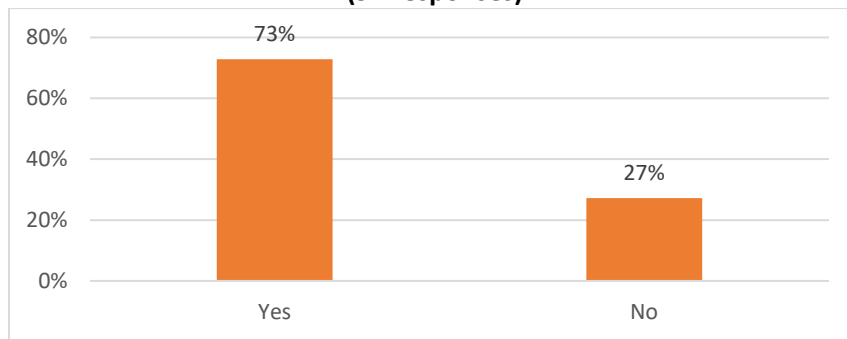


Comments
<ul style="list-style-type: none"> I don't feel that there is follow up letting people know why some input was accepted or rejected with the same enthusiasm input was gathered in Use electronic methods that are free and paperless, public bulletin boards for those without computer access School for students Needs to come to us, not push us to contact you

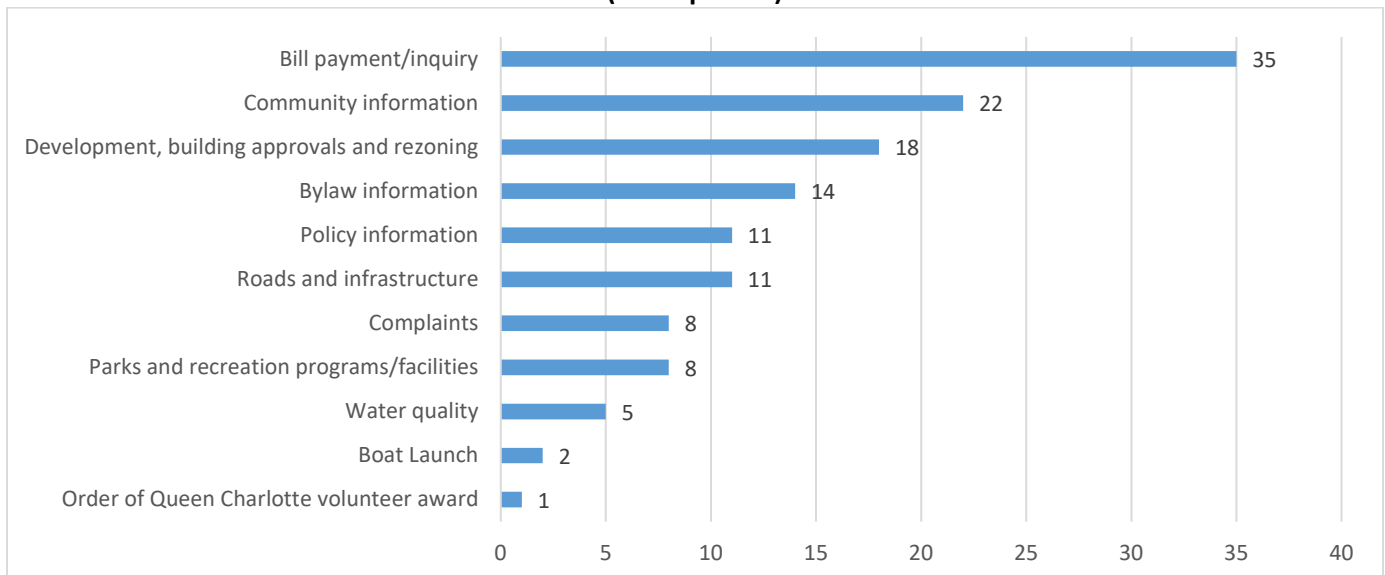
**Question 25: Please indicate your level of agreement with the following statements:
(92 responses)**



**Question 26: Within the last 12 months, have you personally contacted or dealt with the Village or one of its employees?
(92 responses)**



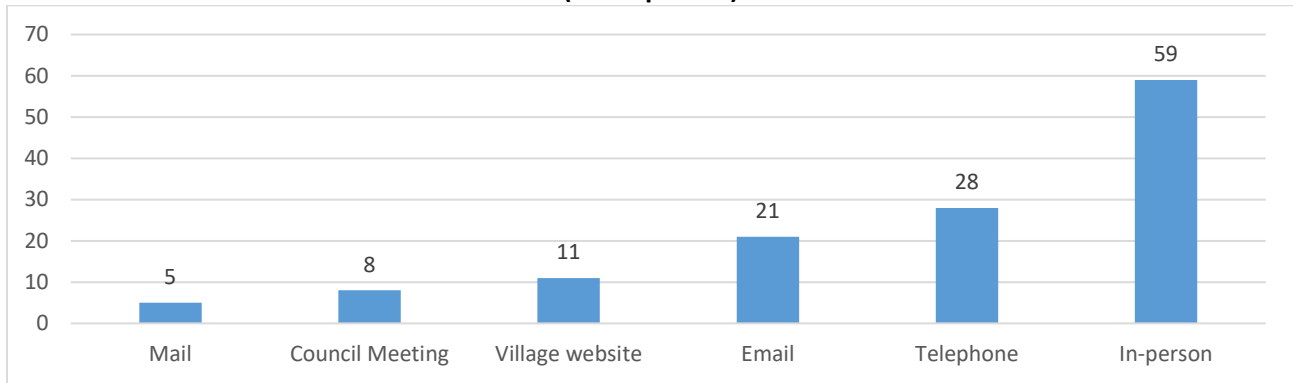
**Question 27: What were the main reason(s) you contacted the Village?
(62 responses)**



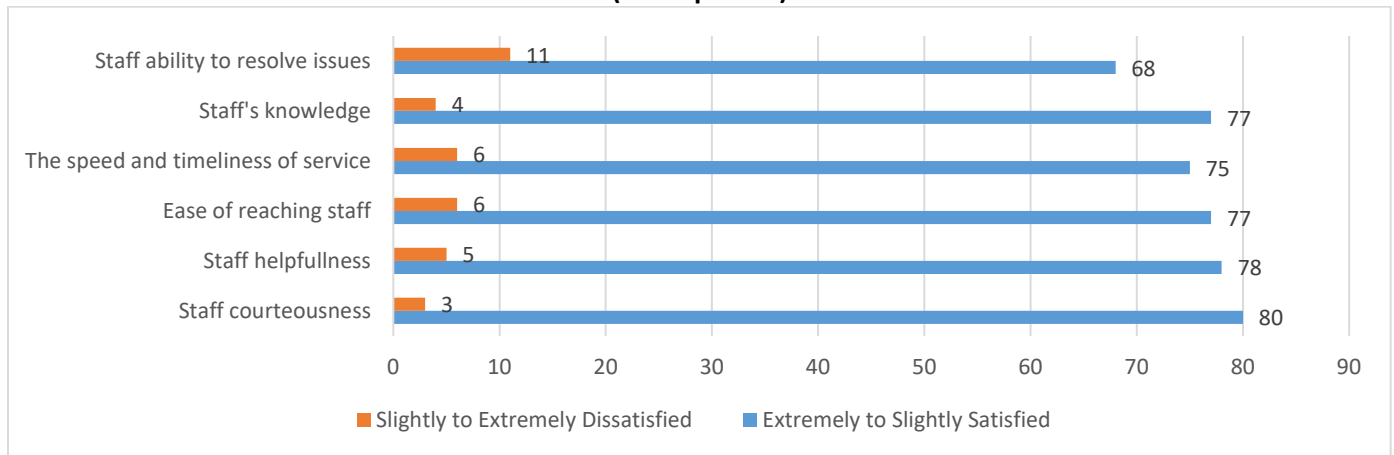
Comments on Reasons for contacting the Village

- Contract Work
- Council
- Election
- Property Information
- Recycling
- Roads
- Sewer Treatment Referendum
- Water and Sewer
- Youth Program

**Question 28: How did this contact occur?
(68 responses)**



**Question 29: Please rate your level of satisfaction with each of the following.
(84 responses)**



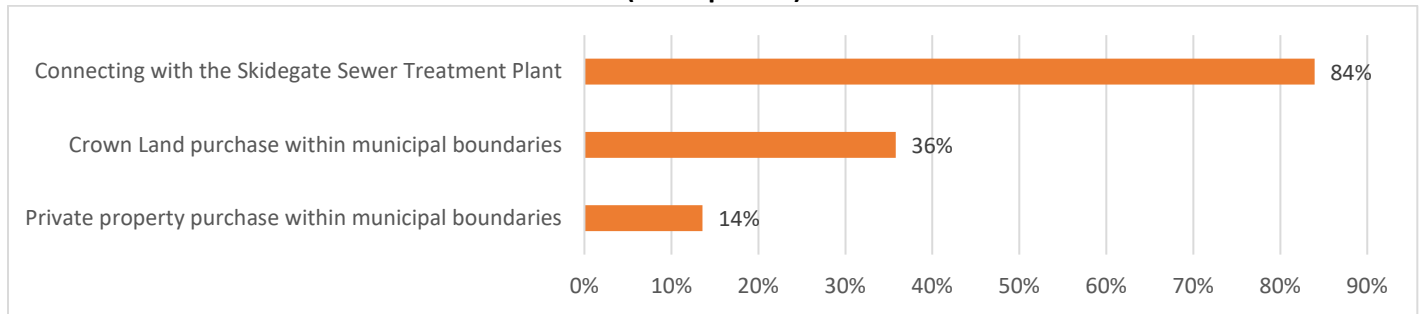
**Question 30: Do you have any comments, questions or concerns?
(14 responses)**

Comments regarding Village Staff

1. VERY helpful and pleasant staff. Kudos. Although I'd heard about an email and asked to be included but received no response
2. Boat launch ramp provides us protection from south to west to north i position of the New tie up dock interferes with boat launch
3. Sewage treatment needs attention... but... IMO the lack of attention to important details in the recent STP proposal was embarrassing lame... do your background homework next time!
4. Is a telephone tree in the village office really necessary?

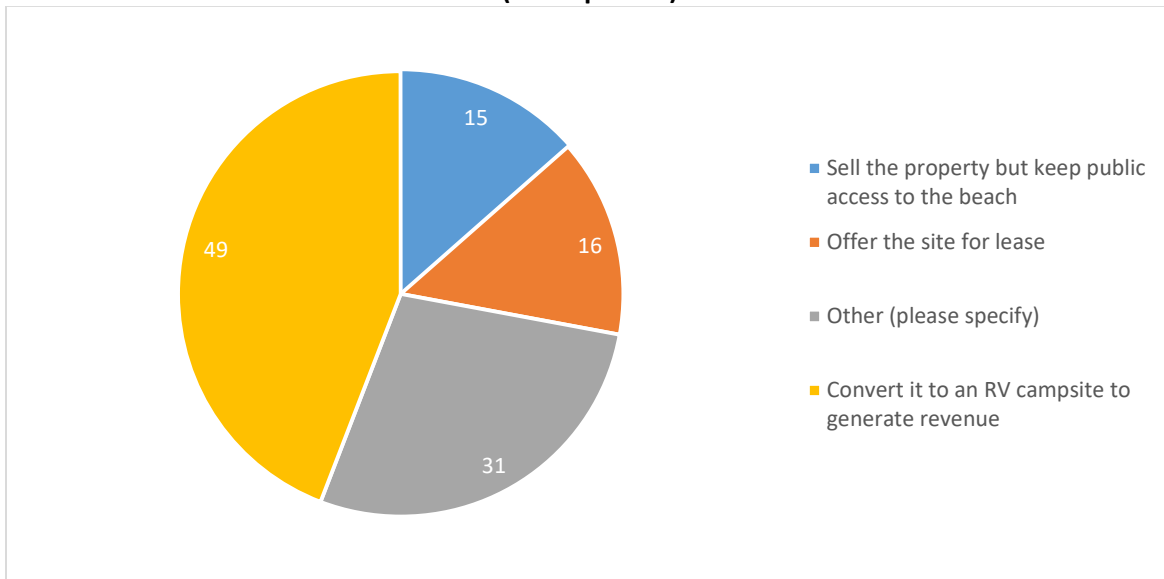
Comments regarding Village Staff
5. Mayor very helpful and timely response
6. National Geo. Crew said this town is their favorite stop because it is peaceful & authentic (not all fixed up for tourists)
7. Great Staff
8. Great staff but poor leadership
9. I like surveys, but i don't think mine or any other residence option about where our poo goes matters. I think these decisions should be based on the opinions of people with education and experience in science, land use and community planning, definitely not on residents "FEELINGS" about the matter.
10. Facebook is dangerous social media influencing people through advertisement and likes government agencies should not be using this business
11. The governance team is the one that has part blame
12. Not at this time
13. While I was recently forced to vacate the Village of Queen Charlotte due to a "reno-viction" from an undeclared suite, I do appreciate all the Village does for its residents and the people who work, shop, and access services there
14. Have witnessed many people falling trying to get down to beach by info center, need stairs to the beach for tourists and kayakers, high people traffic to this beach

**Question 31: What option(s) should the Village pursue next regarding sewer treatment?
(81 responses)**



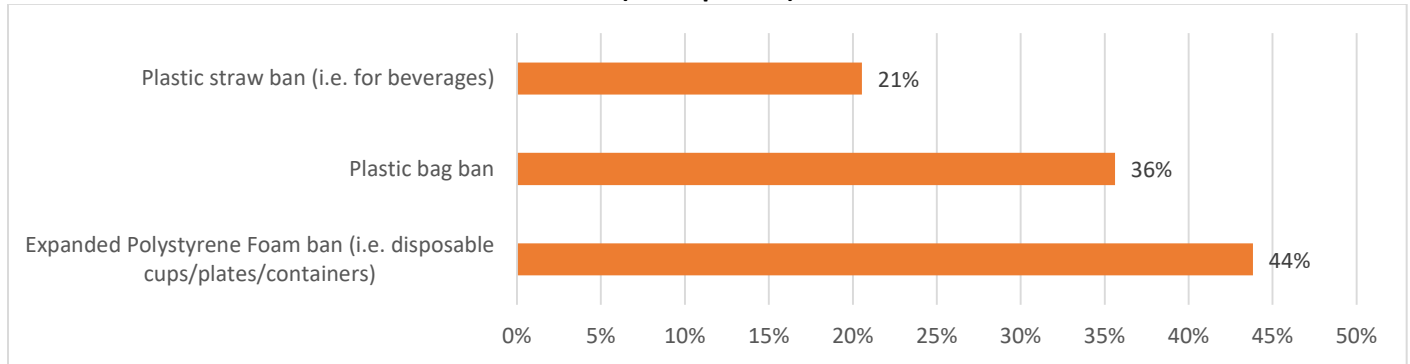
Theme	Comments on Sewer Treatment
Existing Land	<ul style="list-style-type: none"> • use existing land we have purchased for this purpose • Use existing Village owned property • Use helipad area that was already designed for this
Feasibility Study	<ul style="list-style-type: none"> • It needs to be looked at again and priced out. • Think outside the box on sewers • Feasibility studies for each of the options so that we can make informed decisions together
Other Options	<ul style="list-style-type: none"> • Do nothing • Private Property outside of Village boundaries Kendall Point? • In the middle of Maple Island out of sight out of mind surrounded by trees
Skidegate	<ul style="list-style-type: none"> • Skidegate connection appears to be best current option, unless Kendal's pit becomes available for purchase. • 20 km of line for 2000 people sounds reasonable • We don't know if Skidegate has enough water to process out sewer. No feasibility has been done and we there has to have community engagement with both

**Question 32: What should the Village do with the Kagan Bay site (i.e. dryland sort)?
(89 responses)**



Theme	Comments on Kagan Bay Dryland Sort
Other Options	<ul style="list-style-type: none"> • Do nothing, keep it, leave it as is • Do not sell it this land belongs to future residents i.e. our children • Important for barge landing? • Build marina there with boat repair facility • We should figure out a way to build an eco-lodge that could serve guests and be a great departure point for boating trips. Leasing the site might be the best option for this but why not do it as a village initiative that could generate municipal revenue and be kept under communal control instead of private control? • Still use for barges, cleanup for RV use in summer • Another boat launch and barge landing facility • Develop for housing, marine sites, previous questions asked about buying this about selling?
Public Use	<ul style="list-style-type: none"> • Keep the public access to hike on the beach and park there • Keep it for public use • Clean it up and keep it for local and tourist use • Clean it up a bit and leave it for all our use • Keep industry out! Protect and rejuvenate the area • Keep as is public and somewhat maintained • Leave it as is completely public • Turn it into a public park
Recreational Use	<ul style="list-style-type: none"> • Leave it as is but charge the same as Haydn Turner Campsite • Leasing the land for recreational use, i.e. campground, will provide the municipality with revenue while retaining the investment. • Convert to a "day" use site. In the summer all the campsites are full and there are no safe fire campsite for a family dinner. • Some sort of recreational opportunity • Lease for recreational development
Trail	<ul style="list-style-type: none"> • Parking lot that is a trail head and develop a trail to slate chuck • Create more walking/hiking trails

**Question 33: Would you support any of the following within the municipality?
(73 responses)**

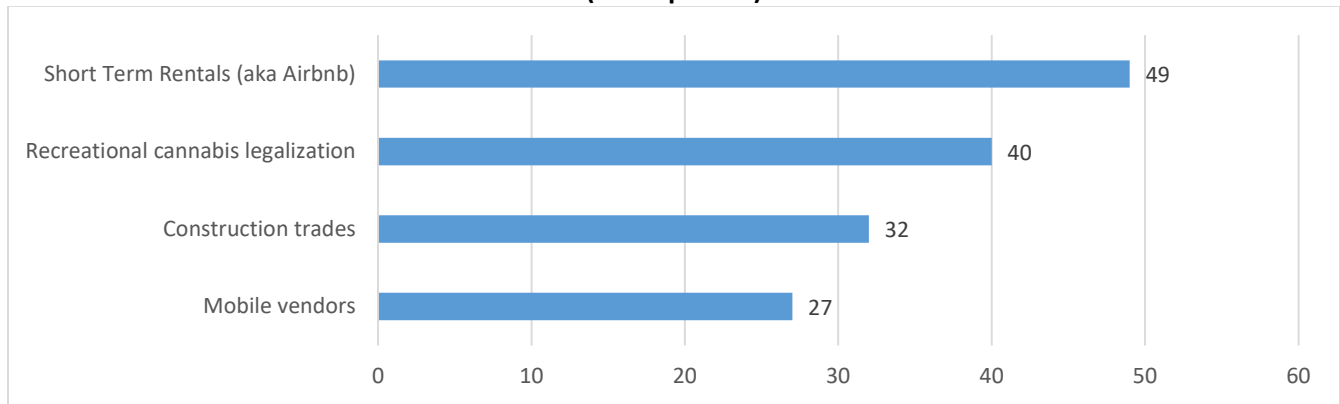


Theme	Comments on Single Use Plastics
All of the above	<ul style="list-style-type: none"> I support a ban of all three All 3 I would support along with a village recycling program Would support all but straw is easiest and good place to start I would support all of these 3 ideas! It won't let me choose all three, but I STRONGLY SUPPORT ALL THREE OF THESE!! I tried to click all three but the survey won't let me. I strongly believe we should ban all these single use/disposable types of plastic products. It's just too easy to be lazy and keep using them for the sake of convenience. We should not be afforded this luxury. It's irresponsible behaviour, plain and simple. Ban all "one use plastic" and establish a re-use shed for folks can access recycled materials/items easily instead of going to the dump All and toxic cleaning product All and plastic water bottle ban, convenience stores can sell water from a dispenser to customers with reusable bottles. I support all three of these but can only select one option. ALL OF THEM!!! (These should be checkboxes, not radio buttons.) YES I would support the banning of all 3 of the above All of the above, and, more recycling in town instead of the transfer site. All of the above and recycling pick up All of them start with grocery bags I'd support all of the above bans Also plastic bags and straws
Other Options	<ul style="list-style-type: none"> No complete bans but offer other choices And straws Converting plastic to oil
Do Nothing	<ul style="list-style-type: none"> We don't need rules here for every aspect of our lives I don't think the village office has to regulate everything we do here! Again....over regulation Stop over regulating
Garbage	<ul style="list-style-type: none"> Stores and establishments should provide and maintain garbage containers on their outside premises

**Question 34: If no, or unsure about banning plastic bags, straws or EPF, what are your concerns?
(24 responses)**

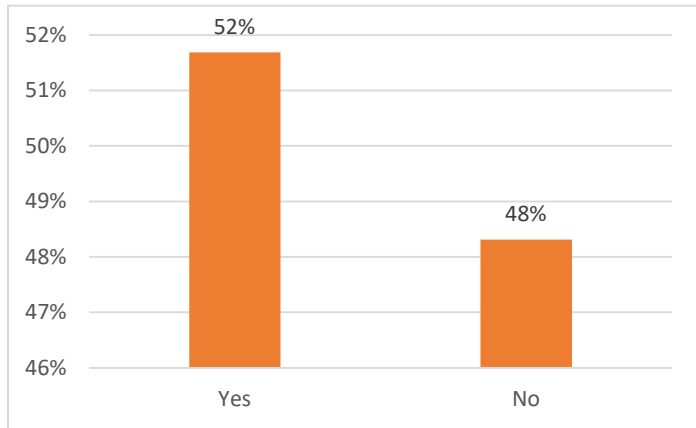
Theme	Comments regarding Concerns over banning Single Use Plastics
Bylaw	<ul style="list-style-type: none"> • reducing all of these would lower landfill use and reduce the potential for pollution of local waters beaches and forest • I have no concerns, I feel that as an island community it is should be one of our main goals to protect the oceans and marine environment. Plastics are one of the main threats on the world's oceans right now. BAN SINGLE USE PLASTIC PLEASE!!! • Please ban, it will cause business issues at first but will work itself out and is worth it. In PEI, plastic drink bottles were illegal and only glass bottles were used. These initiatives are great ideas • BAN THEM BAN THEM BAN THEM!!! • I'm for banning all these things, but it wasn't an option. "Disposable" anything is a disgrace. • Overregulation by council just because you can. • As above: I don't think council has to implement rules for everything we do here just because they can! Most of the people here are quite conscientious already • I support phasing items out but not the council regulating every aspect of our lives as they seem to want to do • Too much interference with residents' lives is already happening. back off • Unenforceable, causes problems for a small minority • Education is better than bylaws
Garbage	<ul style="list-style-type: none"> • How will garbage collection survive? Would you move to mechanical collection of unlined bins? • People will buy plastic bags because they use them for garbage. Low income residence are more likely to use them as garbage bags and less likely to recycle and or compost • My Concern: What do we put our garbage in if no plastic bags? • Not enough other options • There are biodegradable plastic bags available. Paper bags work well. People can bring their own. The thrift shop uses plastic grocery bags for the \$5 promotion, however, people could bring their own fabric bags.
Recycling	<ul style="list-style-type: none"> • I support the above but would like to see a feasibility study on the best machining a Japanese invention that converts 1 kilogram of plastic into 1 liter of oil, with almost no waste by products, little energy use & required little space , takes less than 1 kWh of energy and 1 kg of plastic to produce 1 liter of oil. Especially since China no longer wants all our waste. In use on Whitehorse. • Plastic bag and polystyrene can be recycled, advertise better about the Recycling depot and what items they take. • Before implementing an outright ban on any products the full potential of recycling should be explored • Why does Queen Charlotte not have Recycling bins?
Medical	<ul style="list-style-type: none"> • Plastic straws are a necessity for some invalids to drink fluids. They should be available at the pharmacy by prescription. • My only caveat is that I would not be in favour of a complete ban on straws as some folks with disabilities are only able to drink with the help of a straw, so having a few available is important for accessibility.
Weather	<ul style="list-style-type: none"> • Rainy Days require plastic bags
Housing	<ul style="list-style-type: none"> • Housing availability - offer land for sale at a reasonable price for future families to develop

**Question 35: What issues do you think should be addressed through a Business Licensing Bylaw?
(61 responses)**

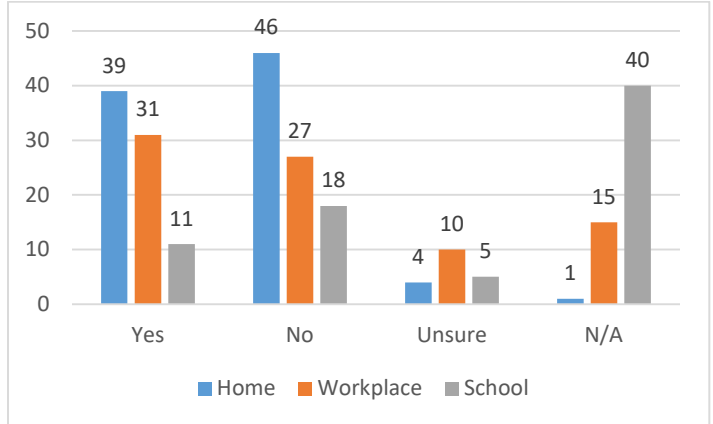


Theme	Comments
Business Listing	<ul style="list-style-type: none"> • They should be licensed but with minimal restrictions and only in order to record who is available for these services.
Construction Trades	<ul style="list-style-type: none"> • NO OFF ISLAND VENDORS , Builders Build to national code but don't need certification
Customer Protection	<ul style="list-style-type: none"> • This bylaw will protect customers as well as legitimate local businesses
None of the Above	<ul style="list-style-type: none"> • None. I think we're working quite well without council controlling everything • None! Again....council doesn't have to put in bylaws for everything. There are federal and provincial regulations covering most of these areas already! • None. This is dealt with adequately both provincially and federally • Stop over regulating, reduce bylaws instead of more • No need for any business bylaws • There is no need for business licensing By-laws. It is hard enough for people to make a living as small business owners, vendors at markets, tour companies working within several communities. Adding this cost to already high costs of operating a business on Haida would only result in a further decrease of population and therefore tax base. • Not important there are other more important things this is just a money grab • We do not need any more bylaws regarding business • None - more important things to look into • Bylaws as a last resort. It limits people too much and can be abuse of power • As few bylaws as possible • None at the this time - no more bylaw restrictions • Not loving the idea of creating more bylaws, let consumers decide where to rent, shop, and who to hire • No more bylaws!
Short Term Rentals	<ul style="list-style-type: none"> • I am mainly interested in controlling Airbnbs

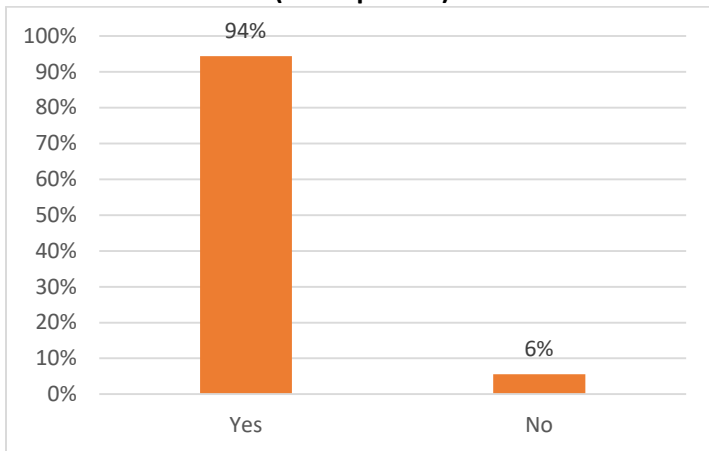
Question 36: Do you feel our community is at risk of a tsunami?
(89 responses)



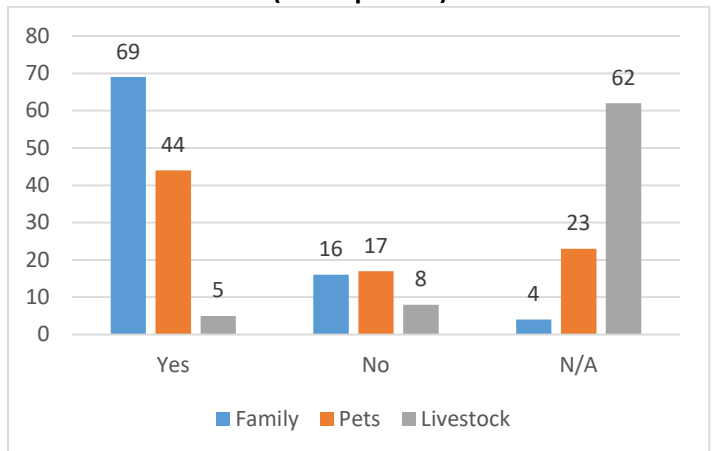
Question 37: If a tsunami occurred, is your home, school or workplace in a hazard zone?
(90 responses)



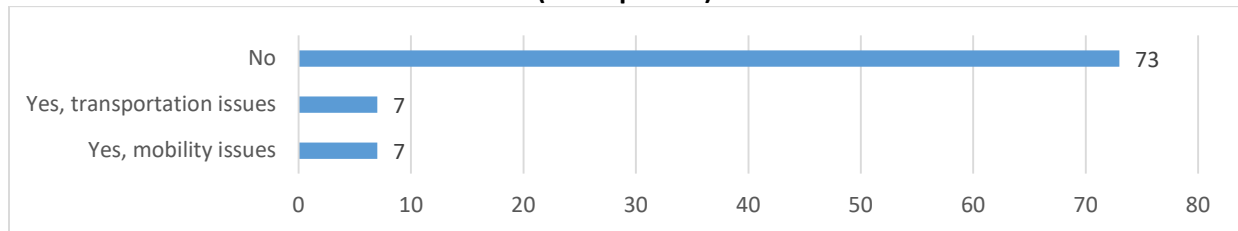
Question 38: If you had to evacuate, do you know where you would go?
(89 responses)



Question 39: Does your family have an evacuation plan and does it include a plan for any pets/livestock?
(89 responses)



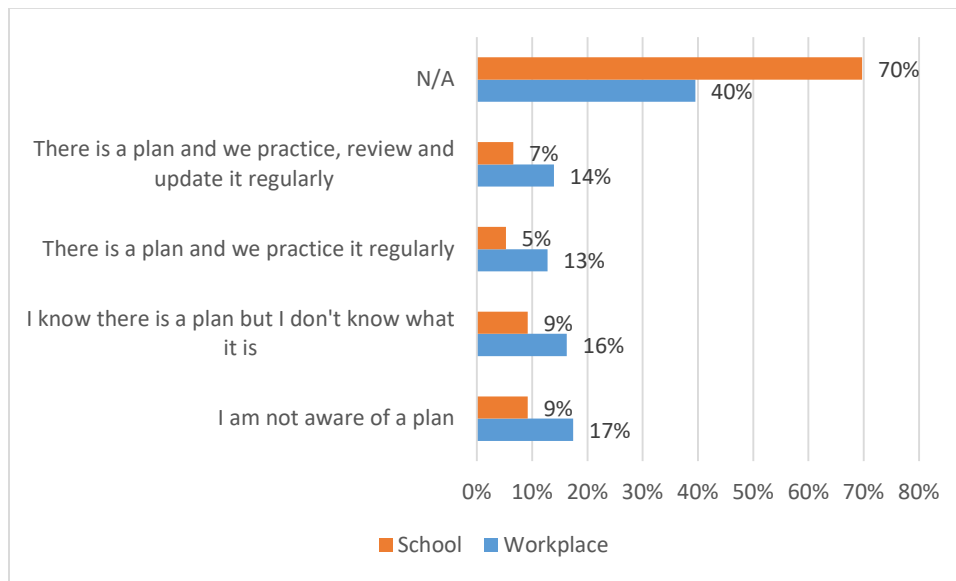
Question 40: If you had to evacuate, would you or your family have any challenges doing so?
(87 responses)



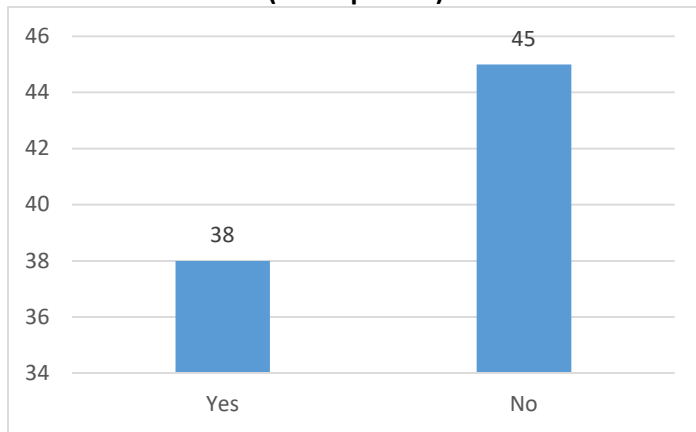
Comments on Evacuation Challenges

- challenge to round up all pets
- challenges would be involved if we were not all together- at work/school
- If vehicle and roads ok
- The assembly area is dark, muddy and in winter or rain not a save road. People without cars have to stand in the open. Completely unacceptable for elderly and kids.

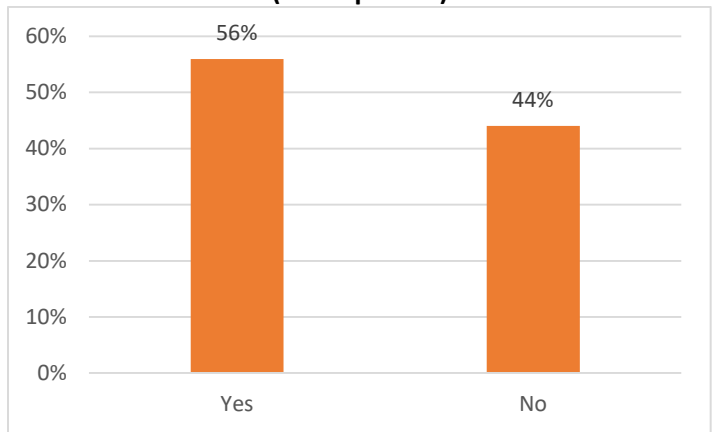
Question 41: Do you know if your workplace/school has an emergency plan? (87 responses)



Question 42: Do you have a plan for connecting with your family if you get evacuated separately? (83 responses)



Question 43: Do you keep a 72 hour emergency kit in your home/vehicle? (84 responses)



Question 44: Do you have any ideas/suggestions on how emergency preparedness can be improved in our community? (24 responses)

Theme	Comments
Information Sharing	<ul style="list-style-type: none"> • More information about the risks to QC or other parts of Haida Gwaii. I feel that QC is at least at a lower risk thanks to our protected waters but what do the SCIENTISTS say? • Hold workshops teaching residence how to be prepared for 72 hours • I do not own a computer and have a land line telephone. I know where to go if there is a Tsunami warning, but not if there was a flood or forest fire, or where I could stay overnight as I live alone • Keep trying to increase awareness and encourage emergency kits • Education and lots or reminders to have kits ready and lists of what is needed • Updated website information and visible signage on the streets

Village of Queen Charlotte – 2018 Resident Satisfaction Survey Results

Theme	Comments
Evacuation Sites	<ul style="list-style-type: none"> • The last alert sent all vehicles up past the high school in QC. Eventually both sides of the road filled up full and then the middle of the road got totally blocked • Shipping containers staged at various key points with tarps, rope, poles, tents, propane cookers and dry goods like rice, generators and fuel, area lighting, etc. • A shelter is needed at the evacuation sites as it is cold and with nowhere to sit unless you are invited into a car • Build shelters at assembly areas, or public buildings to double as emergency shelters. No more public buildings lower than the tsunami safe zone!
Alerts/Warnings	<ul style="list-style-type: none"> • The police and fireman with loudspeakers and sirens seems perfect so far • The best previous warnings have been by the sirens and loud speakers provided by the firemen and police. No info from town or the province. • Alerts should go out to ALL people who sign up to ePACT - including emergency contacts who may be off-island. • The sirens should not be allowed to sound for three hours - this seriously contributes to the stress of all people concerned. • I love the Siren, there is no way I would have got out of bed without it. • Need to deal with siren issues. Handouts with suggestions (locals and tourists)
Drills/Tests	<ul style="list-style-type: none"> • Lots of drills • Keep having regular /drills/tests
Emergency Kits	<ul style="list-style-type: none"> • Sell 72 hour emergency kits
Threat Mitigation	<ul style="list-style-type: none"> • We should build the boat ramp wall bigger and farther to stop any tsunami waves.
General Comments	<ul style="list-style-type: none"> • Sidewalks around community would be nice instead of walking on the side of roads. • Please, ban the plastic bags. We have no need for them in a civilized society. • Please keep street lights to a minimum, and perhaps have a "lights out" night every now and then, so we can all appreciate the stars? On a moonless night, could make it a special event for a few hours?