



WATER SERVICE NOTICE

To: Homeowners, Renters, Landlords, & Businesses within Water Service Area

Water service for the Village of Queen Charlotte is currently running at approximately 85-95% of capacity (480 - 580 m /day). This could potentially put stress on our Fire Protection Services (in the event of a house or structure fire and limited water capacity) in addition to regular municipal services.

In cold temperatures here are some precautions residents can take to minimize leaks in the system, while protecting your home, pipes, & community:

- Insulate water lines & pipes that are ground level and above.
- Block or seal cracks, skirting or other holes in outside walls and foundations from drafts, wind and snow.
- Keep spaces heated to prevent freezing or burst pipes.
- Trailers and other residences with exposed pipes should keep one household tap at a regular drip or slow dribble to prevent freezing. A flow of 1L/15 min should be sufficient.

If you are aware of leaks, burst pipes, or running water on yours or a neighbouring property, please contact the Public Works emergency line at 250-637-1781.